



JOB DESCRIPTION

Position: Seasonal Retail Assistant

Reports to: Café & Visitor Centre Manager

Location: Dumfries House Estate, Cumnock, Ayrshire, KA18 2NJ

The Prince's Foundation

The Prince's Foundation provides holistic solutions to challenges facing the world today. We champion a sustainable approach to how we live our lives and build our communities, we run a diverse programme of education and training for all ages and backgrounds, and we regenerate and care for places where communities thrive and that visitors enjoy.

We work nationally and internationally but at the heart of our organisation is the heritage-led regeneration of the Dumfries House estate and its wider community, where our principles and philosophies are explored and put into practice.

The work of The Prince's Foundation is inspired by The Prince of Wales's philosophy of harmony: that by understanding the balance, the order and the relationships between ourselves and the natural world we can create a more sustainable future.

The Role:

Working in a small team, you will deliver amazing customer service to a broad range of customers where you will be one of the first points of contact for visitors to The Dumfries House Estate. You will assist the retail coordinator in receiving and unpacking stock and merchandising to promote and maximize sales.

The role also involves guiding visitors to the various areas of the estate ensuring they have all of the information they need to enjoy their visit.

Skills and Experience Required:

If you are passionate about what you do, self-motivated and have excellent customer service awareness, then we would like to hear from you. You will be used to working in a retail environment and dealing with customer inquiries. You should have excellent communication skills.

Additional Information:

Immediate start date available.

Hours of Work: Variable hours from May to October to include weekends between the hours of 9am to 5pm.



Applications: To apply, please submit a completed a cover letter and CV (please note one A4 page maximum each for CV and letter) to Julie McCluskie: j.mccluskie@dumfries-house.org.uk